



## City of Sunnyvale

Department of Finance  
650 W. Olive Avenue  
Sunnyvale, CA 94086-7637

Office of Utility Billing Phone: (408) 730-7400 TDD: (408) 730-7501 FAX: (408) 737-4950

### NOTICE OF PUBLIC HEARING PROPOSED RATE INCREASES FOR WATER, SEWER AND SOLID WASTE SERVICES

On **Tuesday, June 15, 2010**, the Sunnyvale City Council will hold a public hearing regarding proposed increases to utility rates for City-provided water, sewer, and solid waste services at **7 p.m. in the City Council Chambers located at 456 W. Olive Avenue in Sunnyvale.**

#### Proposed Rate Increases:

Individual utility rates may vary, however, as a whole the proposed rate increases are:

**Water – 7.5% (as planned)**

**Sewer – 4.5% (3 percent less than planned)**

**Solid Waste – 7.5% (2 percent more than planned)**

The most common rates for each customer class are attached to this notice. A complete schedule and comparisons between Sunnyvale's rates and those of surrounding communities is available at **UtilityRates.inSunnyvale.com** or by calling (408) 730-7400, TDD (408) 730-7501.

#### General Information Regarding Rate Increases:

Sunnyvale rates for utility services are based entirely on the City's costs for operating and maintaining its utility facilities and services. Increases in utility rates are driven primarily by the increase in the cost of purchasing water from the City's wholesale suppliers, needed water and sewer infrastructure improvements, and increases in costs for providing solid waste collection and disposal. The price differences between water tiers have been adjusted to encourage conservation of water. Additional details regarding factors influencing rate changes will be available in the 2010-2011 Utility Rate Report to Council. This report will be available in the City Clerk's Office and on the City's website at least two weeks prior to the hearing.

#### Protest Process

If you wish to protest the proposed service rate increases, the City must receive your **written** protest prior to the close of the public hearing on June 15, 2010. Should the City Council receive written protests from a majority of customers, the proposed rates will not become effective and the current rates will remain in place. Mail or deliver written protests to:

Attention: Utility Rate Protest  
City of Sunnyvale, Department of Finance  
650 W. Olive Avenue, Sunnyvale, CA 94086-7637

***For your protest to be counted, please include one of the following: the address(es) or Assessor's Parcel number(s) of the property(ies) you own, or the utility account number(s) or address(es) for open utility account(s) that are subject to the proposed rate adjustment. Protests are limited to one per parcel. If you have any questions about the protest process, call (408) 730-7400.***

This letter may be made available upon request in alternative formats by calling the City of Sunnyvale Utility Billing Office at (408) 730-7400, TDD (408) 730-7501.

# Schedule of Proposed Utility Service Rates Fiscal Year 2010/2011

## RESIDENTIAL UTILITY RATES

SINGLE-FAMILY RESIDENTIAL METERED WATER FEES				
per 100 cubic feet (CCF)				
Billed Monthly		Bi-Monthly	Current Rate	Proposed Rate
0 – 6 CCF		0 – 12 CCF	\$ 1.53	\$ 1.64
7 – 33 CCF		13 – 66 CCF	\$ 2.97	\$ 3.14
34 – 50 CCF		67 – 100 CCF	\$ 3.16	\$ 4.64
51 + CCF		101 + CCF	\$ 3.26	\$ 6.14

SINGLE-FAMILY RESIDENTIAL WATER SERVICE FEES				
Meter Size	Current Rate Monthly	Proposed Rate Monthly	Current Rate Bi-Monthly	Proposed Rate Bi-Monthly
5/8" x 3/4"	\$ 5.24	\$ 5.63	\$ 10.48	\$ 11.26
3/4"	\$ 6.64	\$ 7.14	\$ 13.28	\$ 14.28
1"	\$ 9.42	\$ 10.13	\$ 18.84	\$ 20.26
1-1/2"	\$ 16.39	\$ 17.62	\$ 32.78	\$ 35.24
2"	\$ 24.75	\$ 26.61	\$ 49.50	\$ 53.22

SINGLE-FAMILY CURBSIDE RESIDENTIAL GARBAGE FEES				
One day a week curbside collection service for up to three living units. Limit of one cart per unit provided by franchise holder. Fee includes single-family recycling and yard waste services. (Rear yard service available for qualified disabled residents).				
Cart Size	Current Rate Monthly	Proposed Rate Monthly	Current Rate Bi-Monthly	Proposed Rate Bi-Monthly
35-gallon cart	\$ 26.70	\$ 28.70	\$ 53.40	\$ 57.40
65-gallon cart	\$ 32.60	\$ 35.05	\$ 65.20	\$ 70.10
95-gallon cart	\$ 38.51	\$ 41.40	\$ 77.02	\$ 82.80
Extra Garbage Tag	\$ 6.00	\$ 6.00		
Cart Exchange Fee <sup>1</sup>		\$ 20.00		

<sup>1</sup>Fee to change cart size after one no charge exchange per calendar year.

DEBRIS BIN RATES				
On-Call Debris Bin Service				
	Bin Rental <sup>2</sup>		Per Pickup	
	Current Rate	Proposed Rate	Current Rate	Proposed Rate
15 Cubic Yard Bin	\$ 36.15	\$ 38.86	\$ 487.83	\$ 524.42
20 Cubic Yard Bin	\$ 41.59	\$ 44.71	\$ 598.32	\$ 643.19
30 Cubic Yard Bin	\$ 52.45	\$ 56.38	\$ 645.12	\$ 693.50

<sup>2</sup> Minimum charge for bin rental. Rental charge prorated daily after 30 days.

SINGLE-FAMILY RESIDENTIAL SEWER FEES			
Current Rate Monthly	Proposed Rate Monthly	Current Rate Bi-Monthly	Proposed Rate Bi-Monthly
\$ 27.97	\$ 29.23	\$ 55.94	\$ 58.46

## MOBILE HOME AND MULTI-FAMILY UTILITY RATES

MOBILE HOME RESIDENTIAL METERED WATER FEES <sup>1</sup> per 100 cubic feet (CCF)			
Billed			
Billed Monthly	Bi-Monthly	Current Rate	Proposed Rate
0 – 4 CCF	0 – 8 CCF	\$ 1.53	\$ 1.64
5 – 23 CCF	9 – 46 CCF	\$ 2.97	\$ 3.14
24 – 35 CCF	47 – 70 CCF	\$ 3.16	\$ 4.64
36 + CCF	71 + CCF	\$ 3.26	\$ 6.14

MULTI-FAMILY RESIDENTIAL METERED WATER FEES <sup>1</sup> per 100 cubic feet (CCF)			
Billed			
Billed Monthly	Bi-Monthly	Current Rate	Proposed Rate
0 – 4 CCF	0 – 8 CCF	\$ 1.53	\$ 1.64
5 – 23 CCF	9 – 46 CCF	\$ 2.97	\$ 3.14
24 – 35 CCF	47 – 70 CCF	\$ 3.16	\$ 4.64
36 + CCF	71 + CCF	\$ 3.26	\$ 6.14

<sup>1</sup>In residential developments where two (2) or more dwelling units are served by a common meter, the upper limit (in hundred cubic feet) of each rate block shall be multiplied by the dwelling units served by the common meter in calculating the rates to be applied to water usage monitored by the common meter. In such case, the lower limit of each rate block shall be one (1) cubic foot over the upper

MOBILE HOME AND MULTI-FAMILY RESIDENTIAL WATER SERVICE FEES <sup>2</sup>				
Meter Size	Current Rate Monthly	Proposed Rate Monthly	Current Rate Bi-Monthly	Proposed Rate Bi-Monthly
5/8" x 3/4"	\$ 6.14	\$ 6.60	\$ 12.28	\$ 13.20
3/4"	\$ 7.97	\$ 8.57	\$ 15.94	\$ 17.14
1"	\$ 11.65	\$ 12.52	\$ 23.30	\$ 25.04
1-1/2"	\$ 20.86	\$ 22.42	\$ 41.72	\$ 44.84
2"	\$ 31.90	\$ 34.29	\$ 63.80	\$ 68.58
3"	\$ 61.34	\$ 65.94	\$ 122.68	\$ 131.88
4"	\$ 94.46	\$ 101.54	\$ 188.92	\$ 203.08
6"	\$ 186.47	\$ 200.46	\$ 372.94	\$ 400.92
8"	\$ 296.87	\$ 319.14	\$ 593.74	\$ 638.28
10"	\$ 425.68	\$ 457.61	\$ 851.36	\$ 915.22
12"	\$ 830.49	\$ 892.78	\$ 1,660.98	\$ 1,785.56

<sup>2</sup>In mobile home developments where dwelling units are served by individual public meters and not by a master meter, the single-family water service fees shall apply.

MOBILE HOME RESIDENTIAL GARBAGE FEES				
One day a week curbside collection service (rear yard service available for qualified disabled residents). Limit of one cart per unit provided by franchise holder. Fee includes mobile home recycling and yard waste				
Cart Size	Current Rate Monthly	Proposed Rate Monthly	Current Rate Bi-Monthly	Proposed Rate Bi-Monthly
35-gallon cart	\$ 19.87	\$ 21.36	\$ 39.74	\$ 42.72
65-gallon cart	\$ 25.76	\$ 27.69	\$ 51.52	\$ 55.38
95-gallon cart	\$ 31.67	\$ 34.05	\$ 63.34	\$ 68.10
Extra Garbage Tag	\$ 6.00	\$ 6.00		
Cart Exchange Fee <sup>3</sup>		\$ 20.00		

<sup>3</sup>Fee to change cart size after one no charge exchange per calendar year

MULTI-FAMILY RESIDENTIAL GARBAGE FEES <sup>4</sup>				
Rate for four or more living units for one day a week collection service. Limit of one cart per unit provided by franchise holder. Fee includes multi-family recycling service.				
Cart Size	Current Rate Monthly	Proposed Rate Monthly	Current Rate Bi-Monthly	Proposed Rate Bi-Monthly
Minimum Charge per unit	\$ 32.56	\$ 35.00	\$ 65.12	\$ 70.00
Curbside Service				
35-gallon cart	\$ 26.66	\$ 28.66	\$ 53.32	\$ 57.32
65-gallon cart	\$ 32.56	\$ 35.00	\$ 65.12	\$ 70.00
95-gallon cart	\$ 38.45	\$ 41.33	\$ 76.90	\$ 82.66
Rear yard Service				
35-gallon cart	\$ 39.37	\$ 42.32	\$ 78.74	\$ 84.64
65-gallon cart	\$ 45.27	\$ 48.67	\$ 90.54	\$ 97.34
95-gallon cart	\$ 51.18	\$ 55.02	\$ 102.36	\$ 110.04
Extra Garbage Tag	\$ 6.00	\$ 6.00		
Cart Exchange Fee <sup>5</sup>		\$ 20.00		

<sup>4</sup>Multi-Family dwellings must pay the minimum charge for each dwelling unit. Service greater than the total minimum charge will be rate as provided in this schedule. Fee includes multi-family recycling services. For front load bin service, see commercial rates.

<sup>5</sup>Fee to change cart size after one no charge exchange per calendar year

MOBILE HOME AND MULTI-FAMILY RESIDENTIAL SEWER FEES			
Rate per dwelling unit			
Current Rate Monthly	Proposed Rate Monthly	Current Rate Bi-Monthly	Proposed Rate Bi-Monthly
\$ 17.47	\$ 18.26	\$ 34.94	\$ 36.52

## COMMERCIAL UTILITY RATES

COMMERCIAL METERED WATER FEES PER 100 CUBIC FEET (CCF)				
Billed		Current Rate	Proposed Rate	
Billed Monthly	Bi-Monthly			
0 – 6 CCF	0 – 12 CCF	\$ 1.53	\$ 1.64	
7 – 20 CCF	13 – 40 CCF	\$ 2.97	\$ 3.19	
21 – 50 CCF	41 – 100 CCF	\$ 3.16	\$ 3.40	
51 – 500 CCF	101 – 1000 CCF	\$ 3.26	\$ 3.50	
501 – 1250 CCF	1001 – 2500 CCF	\$ 3.35	\$ 3.60	
1251 – 2500 CCF	2501 – 5000 CCF	\$ 3.43	\$ 3.69	
2501+ CCF	5001+ CCF	\$ 3.51	\$ 3.77	
Landscape Water	per CCF	\$ 3.23	\$ 3.47	
Recycled Water	per CCF	\$ 2.91	\$ 3.13	

COMMERCIAL WATER SERVICE FEES				
Meter Size	Current Rate	Proposed Rate	Current Rate	Proposed Rate
	Monthly	Monthly	Bi-Monthly	Bi-Monthly
5/8" x 3/4"	\$ 6.14	\$ 6.60	\$ 12.28	\$ 13.20
3/4"	\$ 7.97	\$ 8.57	\$ 15.94	\$ 17.14
1"	\$ 11.65	\$ 12.52	\$ 23.30	\$ 25.04
1-1/2"	\$ 20.86	\$ 22.42	\$ 41.72	\$ 44.84
2"	\$ 31.90	\$ 34.29	\$ 63.80	\$ 68.58
3"	\$ 61.34	\$ 65.94	\$ 122.68	\$ 131.88
4"	\$ 94.46	\$ 101.54	\$ 188.92	\$ 203.08
6"	\$ 186.47	\$ 200.46	\$ 372.94	\$ 400.92
8"	\$ 296.87	\$ 319.14	\$ 593.74	\$ 638.28
10"	\$ 425.68	\$ 457.61	\$ 851.36	\$ 915.22
12"	\$ 830.49	\$ 892.78	\$ 1,660.98	\$ 1,785.56

LANDSCAPE WATER SERVICE FEES				
Meter Size	Current Rate	Proposed Rate	Current Rate	Proposed Rate
	Monthly	Monthly	Bi-Monthly	Bi-Monthly
5/8" x 3/4"	\$ 5.24	\$ 5.63	\$ 10.48	\$ 11.26
3/4"	\$ 6.64	\$ 7.14	\$ 13.28	\$ 14.28
1"	\$ 9.42	\$ 10.13	\$ 18.84	\$ 20.26
1-1/2"	\$ 16.39	\$ 17.62	\$ 32.78	\$ 35.24
2"	\$ 24.74	\$ 26.60	\$ 49.48	\$ 53.20
3"	\$ 47.03	\$ 50.56	\$ 94.06	\$ 101.12
4"	\$ 72.09	\$ 77.50	\$ 144.18	\$ 155.00
6"	\$ 141.73	\$ 152.36	\$ 283.46	\$ 304.72
8"	\$ 225.29	\$ 242.19	\$ 450.58	\$ 484.38

COMMERCIAL CART GARBAGE RATES				
Cart Size/Frequency	First Cart (Monthly)		Each Additional Cart (Monthly)	
	Current Rate	Proposed Rate	Current Rate	Proposed Rate
35-gallon cart				
One collection/week	\$ 26.70	\$ 28.70	\$ 11.28	\$ 12.13
Two collections/week	\$ 43.42	\$ 46.68	\$ 16.13	\$ 17.34
Three collections/week	\$ 60.16	\$ 64.67	\$ 24.19	\$ 26.00
65-gallon cart				
One collection/week	\$ 32.60	\$ 35.05	\$ 17.18	\$ 18.47
Two collections/week	\$ 55.23	\$ 59.37	\$ 27.93	\$ 30.02
Three collections/ week	\$ 77.86	\$ 83.70	\$ 41.89	\$ 45.03
95-gallon cart				
One collection/week	\$ 38.51	\$ 41.40	\$ 23.07	\$ 24.80
Two collections/week	\$ 67.03	\$ 72.06	\$ 39.73	\$ 42.71
Three collections/ week	\$ 95.56	\$ 102.73	\$ 59.60	\$ 64.07
Extra Garbage Tag			\$ 6.00	\$ 6.00
Cart Deposit	\$ 50.00	\$ 50.00	\$ 50.00	\$ 50.00

DEBRIS BIN RATES				
Monthly On-Call Debris Bin Service				
	Bin Rental <sup>1</sup>		Per Pickup	
	Current Rate	Proposed Rate	Current Rate	Proposed Rate
15 Cubic Yard Bin	\$ 36.15	\$ 38.86	\$ 487.83	\$ 524.42
20 Cubic Yard Bin	\$ 41.59	\$ 44.71	\$ 598.32	\$ 643.19
30 Cubic Yard Bin	\$ 52.45	\$ 56.38	\$ 645.12	\$ 693.50

<sup>1</sup> Minimum charge for bin rental. Rental charges prorated daily after 30 days.

Regular Debris Bin Service (Monthly rate-does not include monthly rental charge)		
15 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 2,113.92	\$ 2,272.46
Two collections/week	\$ 4,227.85	\$ 4,544.94
Three collections/ week	\$ 6,341.77	\$ 6,817.40
20 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 2,592.70	\$ 2,787.15
Two collections/week	\$ 5,185.42	\$ 5,574.33
Three collections/ week	\$ 7,778.12	\$ 8,361.48
30 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 2,795.49	\$ 3,005.15
Two collections/week	\$ 5,590.97	\$ 6,010.29
Three collections/ week	\$ 8,386.46	\$ 9,015.44

COMMERCIAL SEWER RATES		
Commercial Users (per 100 cubic ft. of water usage)	Current Rate	Proposed Rate
The monthly rate for sewer service for each commercial user shall be the following charge for each one hundred (100) cubic feet of		
Low Strength	\$ 2.43	\$ 2.54
Standard Strength	\$ 2.73	\$ 2.85
High Strength	\$ 4.48	\$ 4.48

Significant Industrial Users <sup>2</sup> (per 100 cubic feet)	Current Rate	Proposed Rate
The monthly rate for sewer service for all significant industrial users for each one hundred (100) cubic feet of waste discharge shall be the annual flow total in one hundred cubic fee divided into the sum of the following:		
Per 1,000,000 gallons of sewage discharged plus	\$ 2,594.85	\$ 2,711.62
Per 1,000 pounds of "suspended solids" discharged plus	\$ 1,802.88	\$ 1,884.01
Per 1,000 pounds of "total organic carbon" discharged plus	\$ 1,071.61	\$ 1,119.83
Per 1,000 pounds of "ammonia nitrogen"	\$ 3,335.19	\$ 3,485.27

<sup>2</sup>The monthly rate shall not be less than the standard strength rate for commercial premise

COMMERCIAL/MULTI-FAMILY BIN GARBAGE RATES		
Bin Size/Frequency of Collection per Week (Monthly rate-does not include rental)		
1 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 106.98	\$ 115.00
Two collections/week	\$ 213.94	\$ 229.99
Three collections/ week	\$ 320.92	\$ 344.99
Four collections/week	\$ 427.90	\$ 459.99
Five collections/week	\$ 534.86	\$ 574.97
Six collections/week	\$ 641.84	\$ 689.98
1.5 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 147.39	\$ 158.44
Two collections/week	\$ 294.80	\$ 316.91
Three collections/ week	\$ 442.19	\$ 475.35
Four collections/week	\$ 589.59	\$ 633.81
Five collections/week	\$ 736.99	\$ 792.26
Six collections/week	\$ 884.39	\$ 950.72
2 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 187.77	\$ 201.85
Two collections/week	\$ 375.54	\$ 403.71
Three collections/ week	\$ 563.32	\$ 605.57
Four collections/week	\$ 751.09	\$ 807.42
Five collections/week	\$ 938.86	\$ 1,009.27
Six collections/week	\$ 1,126.62	\$ 1,211.12
3 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 268.46	\$ 288.59
Two collections/week	\$ 536.91	\$ 577.18
Three collections/ week	\$ 805.37	\$ 865.77
Four collections/week	\$ 1,073.81	\$ 1,154.35
Five collections/week	\$ 1,342.27	\$ 1,442.94
Six collections/week	\$ 1,610.72	\$ 1,731.52
4 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 349.19	\$ 375.38
Two collections/week	\$ 698.39	\$ 750.77
Three collections/ week	\$ 1,047.58	\$ 1,126.15
Four collections/week	\$ 1,396.78	\$ 1,501.54
Five collections/week	\$ 1,745.97	\$ 1,876.92
Six collections/week	\$ 2,095.17	\$ 2,252.31
6 Cubic Yard Bin	Current Rate	Proposed Rate
One collection/week	\$ 508.81	\$ 546.97
Two collections/week	\$ 1,017.60	\$ 1,093.92
Three collections/ week	\$ 1,526.41	\$ 1,640.89
Four collections/week	\$ 2,035.20	\$ 2,187.84
Five collections/week	\$ 2,544.01	\$ 2,734.81
Six collections/week	\$ 3,052.80	\$ 3,281.76

Commercial/Multi-Family Bin Rental <sup>3</sup>	Current Rate	Proposed Rate
1 Cubic Yard Bin	\$ 15.45	\$ 16.61
1.5 Cubic Yard Bin	\$ 15.70	\$ 16.88
2 Cubic Yard Bin	\$ 16.26	\$ 17.48
3 Cubic Yard Bin	\$ 16.82	\$ 18.08
4 Cubic Yard Bin	\$ 17.44	\$ 18.75
6 Cubic Yard Bin	\$ 18.94	\$ 20.36

<sup>3</sup>Monthly bin rental rate

MONTHLY COMPACTED GARBAGE RATES		
10 Cubic Yard Compactor	Current Rate	Proposed Rate
On Call (Charge per pickup)	\$ 462.46	\$ 497.14
One collection per week	\$ 2,003.93	\$ 2,154.22
Two collections per week	\$ 3,952.53	\$ 4,248.97
Three collections per week	\$ 6,011.80	\$ 6,462.69
15 Cubic Yard Compactor	Current Rate	Proposed Rate
On Call (Charge per pickup)	\$ 620.19	\$ 666.70
One collection per week	\$ 2,687.38	\$ 2,888.93
Two collections per week	\$ 5,300.55	\$ 5,698.09
Three collections per week	\$ 8,062.14	\$ 8,666.80
20 Cubic Yard Compactor	Current Rate	Proposed Rate
On Call (Charge per pickup)	\$ 777.91	\$ 836.25
One collection per week	\$ 3,370.83	\$ 3,623.64
Two collections per week	\$ 6,648.58	\$ 7,147.22
Three collections per week	\$ 10,112.48	\$ 10,870.92
30 Cubic Yard Compactor	Current Rate	Proposed Rate
On Call (Charge per pickup)	\$ 1,093.37	\$ 1,175.37
One collection per week	\$ 4,737.72	\$ 5,093.05
Two collections per week	\$ 9,344.62	\$ 10,045.47
Three collections per week	\$ 14,213.17	\$ 15,279.16
40 Cubic Yard Compactor	Current Rate	Proposed Rate
On Call (Charge per pickup)	\$ 1,408.82	\$ 1,514.48
One collection per week	\$ 6,104.62	\$ 6,562.47
Two collections per week	\$ 12,040.66	\$ 12,943.71
Three collections per week	\$ 18,313.85	\$ 19,687.39

COMMERCIAL CARDBOARD RECYCLING SERVICE		
Cardboard Recycling Service	Current Rate	Proposed Rate
Monthly Bin Rental only - no fee for collection		
3 Cubic Yard Bin	\$ 16.82	\$ 18.08
6 Cubic Yard Bin	\$ 18.94	\$ 20.36